



# MIDWEST

## NEUROSURGEONS, LLC

SONJAY JOSEPH FONN, DO

Dear patient,

Thank you for giving me and my staff, at Midwest Neurosurgeons, LLC, the pleasure of caring for you. Please help us continue to improve ourselves by completing this evaluation. Your comments are very important to us and we thank you in advance.

Sincerely,

Sonjay Joseph Fonn, DO and Staff

1). Please tell us how our office rates on the following...

|   | Lower                    | Higher                   | Don't Know               |
|---|--------------------------|--------------------------|--------------------------|
| Ease in getting an appointment?               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Courtesy and professionalism of office staff? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Courtesy and professionalism of Dr. Fonn?     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Dr. Fonn's accuracy in diagnosing a problem?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bedside manner (caring)?                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Spending enough time with me?                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Did our staff & Dr. Fonn keep you informed?   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Did Dr. Fonn involve you in decisions?        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Is Dr. Fonn easy to understand?               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| What is your overall opinion of Dr. Fonn?     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| How long was your average wait at the office? | <u>20</u> minutes        |                          | <input type="checkbox"/> |

2). Are your signs & symptoms resolved after surgery?  Yes  No

3). What would you like to tell Dr. Fonn about your experience with us?

He and the staff fixed my problem and walked with me through the entire process. I'm very grateful that my family physician referred me here.

4). What would you want to tell others about Dr. Fonn?

He is outstanding a great listener and can fix your back. His staff is kind, caring and cautious. I have no complaints at all.

5). Are you satisfied with your overall surgical experience?  Yes  No

May we place your comments on our website?  Yes  No

Yes, May we use your Name?  Yes  No If no,

May we use your initials?  Yes  No

May we post a picture of you beside your comments?  Yes  No

(Optional) Patient Name: Jonathan Reed

Date: 04/18/2012